

Spray-Lock, Inc.® FRP Adhesive

1-Year Materials Limited Warranty



Claims must be submitted within fifteen(15) days of the discovery of the potential breach of this Warranty.

Replaces all previous versions. Rev REL 5/8/18

Spray-Lock® FRP Adhesive 1-Year Materials Limited Warranty

Subject to the conditions and limitations stated below, SPRAY-LOCK, INC.® (“Spray-Lock”) warrants that Spray-Lock® FRP Adhesive (“Product”) will be free from manufacturing defects and will not break down or deteriorate under normal usage for a period of one (1) year when applied as specified in Spray-Lock’s most current printed literature, installation guidelines, and technical data.

Disclaimer

THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED. THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES BASED ON SAMPLES OR ORAL STATEMENTS, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS DOCUMENT. IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED. LIABILITY FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGE OR LOSS IS SPECIFICALLY EXCLUDED AT ALL TIMES. THE REMEDIES CONTAINED HEREIN ARE THE ONLY REMEDIES AVAILABLE FOR BREACH OF THIS WARRANTY.

Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply. This limited warranty gives you specific legal rights and you may also have other rights, which vary from state to state. No representative, employee, or agent of Spray-Lock is authorized to modify or change the limited warranty as stated herein. This warranty: (a) shall commence on the date of purchase of our Product and shall end as specified in this warranty; (b) is limited to the original purchaser and is nontransferable; and (c) applies only to purchases and installations of the Product within the United States.

Exclusions

This warranty shall not cover installations that do not meet common and customary structural and industry standards of substrate preparation for wall covering application. If the areas to which the Product is applied now or in the future fail to meet these standards, this warranty shall be void. Spray-Lock shall not be responsible for delamination which results from the failure of any other component of the installation. It is expressly understood that your purchase of our Product acknowledges that Spray-Lock is not responsible or liable under any circumstances for determining the suitability or compatibility of our Product for the user’s intended purpose.

Filing A Claim

To file a claim under this warranty, you must contact Spray-Lock, in writing, within fifteen (15) calendar days of the discovery of the alleged manufacturing defect in our Product, at Spray-Lock, Inc, Attn: Technical Services, 5959 Shallowford Road, Suite 405, Chattanooga, TN 37421. Proof of purchase must be submitted with any notice of claim. Spray-Lock reserves the right, without any obligation, to physically inspect, perform testing, and obtain samples at the site where the warranty claim occurred, or to engage an independent third party for those services before we determine the validity of your claim. In order to perform (or have performed) the services described in the prior sentence, the owner of the site consents to total access for such services and agrees to pay for those services and all related costs of Spray-Lock if the claim is invalid under this warranty. Your claim must be received and evaluated by us before any repair work is performed; otherwise, this warranty will be null and void. Initiating repairs and/or replacements of affected areas prior to notice and access of the area to Spray-Lock shall void the warranty.

Exclusive Remedy

Spray-Lock will, at its option and expense, for each Product warranty claim that it determines to be valid, replace the Product or refund the amount Owner paid for the Product proven defective from manufacturing error. The duration of the warranty on any replacement Product will not exceed the balance of the warranty remaining on the Product that was replaced as of the date of such replacement.